

Payment

The library utilizes the **eWallet (RHB Reflex)** application for paid services. Scan the QR code to make your payment.



For further information, please contact:

User Education Section
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Are you busy?
 No time to find the articles you need?
 Unsure how to search for specific articles?

Let us assist you!



- Want to know more?
- What is a literature search?
- How to apply?
- Who is eligible?
- Service charges?
- Payment details?



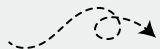


What is Literature Search Services?

This service is available to library users engaged in research, academic writing, paper preparation, or coursework.

We provide relevant materials sourced from a wide range of electronic resources, including online databases and reputable internet sources.

Who can Request?



- UPM Students
- UPM Staff
- External Members
- External Users



How to Apply?

- Complete the [Literature Search Service Request Form](https://lib.upm.edu.my/perkhidmatan_kemudahan/perkhidmatan_penelitian_maklumat-26527) (https://lib.upm.edu.my/perkhidmatan_kemudahan/perkhidmatan_penelitian_maklumat-26527) available on the library's website.
- You will be notified of the status of your request or the availability of material for collection via phone or email within **5 working days** or by a mutually agreed date.
- Payment can be made using the **online payment method** outlined below.



Charges Fee

FULL TEXT	
Registered Members UPM	RM 30.00 (1-10 articles)
	RM 50.00 (11-30 maximum articles)
Non-Registered Members UPM (PIHE / Government Sectors)	RM 60.00 (1-10 articles)
	RM 150.00 (11-30 maximum articles)
Non-Registered Members (Private Institution / Sector)	RM 90.00 (1-10 articles)
	RM 200.00 (11-30 maximum articles)





APA ITU PERKHIDMATAN PENELITIAN MAKLUMAT?

Perkhidmatan ini disediakan untuk pengguna perpustakaan yang menjalankan penyelidikan, penulisan ilmiah, kertas kerja, atau kerja kursus.

Kami membantu mendapatkan bahan yang relevan daripada pelbagai sumber elektronik, termasuk pangkalan data dalam talian dan internet.

Siapakah yang layak memohon?

- Pelajar UPM
- Staff UPM
- Ahli Luar
- Pengguna Luar



Cara Memohon

- Lengkapkan [Borang Permohonan Perkhidmatan Penelitian Maklumat](https://lib.upm.edu.my/perkhidmatan_perkhidmatan_penelitian_maklumat_kemudahan/perkhidmatan_penelitian_maklumat-26527) (https://lib.upm.edu.my/perkhidmatan_kemudahan/perkhidmatan_penelitian_maklumat-26527) yang boleh didapati di laman web perpustakaan.
- Pemohon akan dimaklumkan mengenai status permohonan atau pengambilan bahan melalui telefon atau e-mel dalam tempoh lima (5) hari bekerja atau pada tarikh yang dipersetujui bersama.
- Pembayaran boleh dibuat melalui kaedah pembayaran dalam talian yang disediakan di bawah.

Caj Perkhidmatan



TEKS PENUH	
Pengguna Berdaftar UPM	RM 30.00 (1-10 artikel) RM 50.00 (11-30 artikel maksimum)
Pengguna Luar UPM (IPTA / Institusi Kerajaan)	RM 60.00 (1-10 artikel) RM 150.00 (11-30 artikel maksimum)
Pengguna Tidak Berdaftar (Sektor Institusi Swasta)	RM 90.00 (1-10 artikel) RM 200.00 (11-30 artikel maksimum)

